



Summary

The club's refund policy requires all requests to be submitted in writing and are considered case-by-case by the Treasurer and Committee. Refunds may be reduced by certain non-refundable fees, including Football NSW and Hills Football Association fees, as well as administrative charges. Active Kids Vouchers cannot be refunded but may be transferred to another eligible club. Refunds are processed after registration activities, usually by the end of April, and only club fees are eligible for consideration under this policy.

Refund Requests

All refund requests must be submitted in writing to the Treasurer via the Registrar. Refunds are assessed on a case-by-case basis in accordance with this policy. Approval of any refund is at the discretion of the Treasurer and the Club Committee.

Refunds are subject to deductions for non-refundable fees, such as:

- Football NSW Fees (paid to governing bodies).
- Hills Football Association Fees.
- Administrative Fees for processing.

Active Kids Vouchers cannot be refunded but may be transferable to another eligible club.

Refunds are processed after all registration activities are completed, typically by the end of April.

Refund Policy

Refunds of Club fees only will be considered in line with the following guidelines. Registration and association fees paid to governing bodies are subject to their respective refund policies.

- **Prior to HFI Team Submission.** Where a player deregisters before teams are submitted to HFI, the player may be eligible for a 100% refund of Club fees.
- **After HFI Team Submission and Prior to Season Commencement.** Where a player deregisters after teams have been submitted to HFI but before the official start of the season, the player may be eligible for a 75% refund of Club fees.
- **During the Season (Up to 30 June).** Where a player deregisters during the season and on or before 30 June, a refund may be considered at the discretion of the Treasurer. If approved, the refund will generally be between 50% and 75% of the Club fee, depending on the circumstances, which may include:



- Injury
- Medical or health reasons
- Financial hardship
- After 30 June
- No refunds of Club fees will be provided for deregistration occurring after 30 June.

Severe Hardship

In cases of severe financial hardship, refund requests may be considered beyond the standard refund periods. Such requests must be accompanied by relevant documentation, such as proof of financial difficulty, and will be reviewed by the KUFC committee on a case-by-case basis.

For any questions or clarifications, please contact Registrar - Kellyville United FC registrar@kellyvilleunitedfc.com.au